



BackOffice Analogue

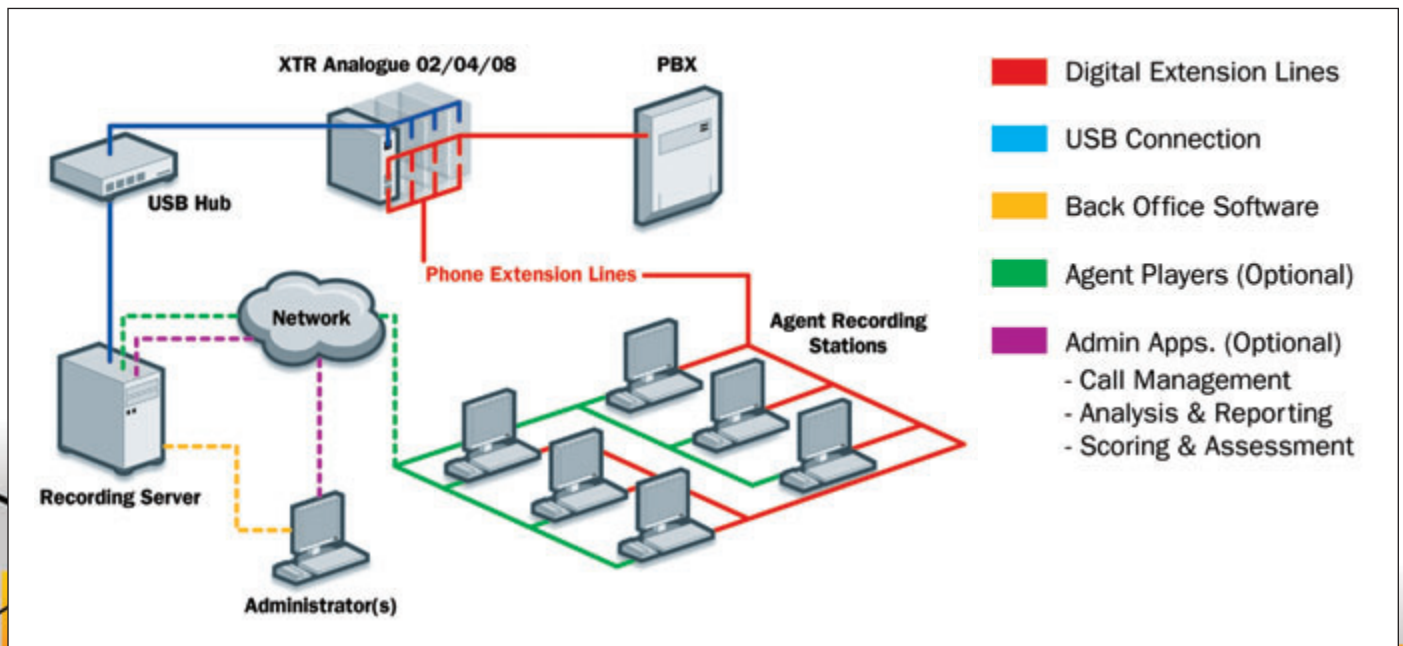
Recall every conversation using the power of your PC >

XtR BackOffice Analogue Recorder software resides on a PC/Server in the PBX room. Combined with either the Analogue 02, Analogue 04 or Analogue 08 hardware solutions that in turn are connected to the analogue extension wiring of your telephone system, or directly onto your incoming analogue lines. **BackOffice Analogue Recorder** provides a true centralized recording solution for large and small applications.

BackOffice Analogue Recorder provides a variety of settings and options to deliver the results you are looking for:

- Mix any combination of digital and analogue connections (see BackOffice Digital)
- Direct line or behind PBX connection
- Caller ID and digits dialed recorded
- Audio balancing on per port basis
- Store calls anywhere on your network
- 'Ignore' short calls setting - eliminates very short recordings
- Archive management on a per channel basis
- Simple to set-up and change as needed.

BackOffice connectivity options:



The **leader** in cost-effective **true digital call recording**

Choose your own analogue connectivity devices:

BackOffice Analogue 02



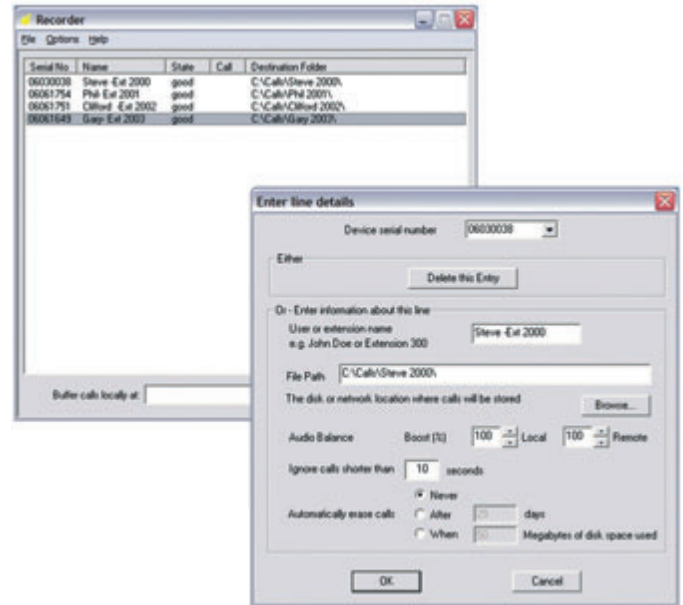
BackOffice Analogue 04



BackOffice Analogue 08



BackOffice Analogue Recorder runs as a full-time utility recording all calls to and from every connected telephone or line. On PBXs where caller ID is supported on analogue extensions, it will also capture the Caller ID and number dialed of every call and make part of the call record.



A choice of three supervisor positions

BackOffice Analogue Recorder is paired with our professional supervisor packages:

- **Call Manager Supervisor** - a sophisticated supervisor search and playback application.
- **XtR Reporter Supervisor** - all the features of Call Manager Supervisor plus graphical reports on call usage.
- **XtR Reporter Pro Supervisor** - designed for the call centre supervisor with all the features of XtR Reporter plus a sophisticated agent scoring and evaluation package.

See our separate feature specifications sheets for Call Manager Supervisor, XtR Reporter Supervisor and XtR Reporter Pro Supervisor.

Contact us

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